

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549**

**FORM 8-K**

**CURRENT REPORT**

**Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934**

**Date of Report (Date of earliest event reported): November 27, 2023**

**CERENCE INC.**

(Exact name of Registrant as Specified in Its Charter)

**Delaware**  
(State or Other Jurisdiction  
of Incorporation)

**001-39030**

(Commission File Number)

**83-4177087**  
(IRS Employer  
Identification No.)

**1 Burlington Woods Drive,  
Suite 301A  
Burlington, Massachusetts**  
(Address of Principal Executive Offices)

**01803**  
(Zip Code)

**Registrant's Telephone Number, Including Area Code: (857) 362-7300**

**Not Applicable**

(Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common stock, \$0.01 par value	CRNC	The NASDAQ Stock Market LLC

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§ 230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§ 240.12b-2 of this chapter).

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

**Item 2.02 Results of Operations and Financial Condition.**

On November 27, 2023, Cerence Inc. (the "Company") announced its financial results for the fiscal year ended September 30, 2023. The press release, including the financial information contained therein, is attached hereto as Exhibit 99.1, and is incorporated herein by reference.

Also on November 27, 2023, the Company used a presentation on its call with investors, discussing its financial results for the fiscal year ended September 30, 2023, and such earnings release presentation is furnished herewith as Exhibit 99.2. The press release and earnings release presentation include certain non-GAAP measures, the reasons for their use, and GAAP to non-GAAP reconciliations are included in the press release and earnings release presentation.

The information in this Item 2.02 and the exhibit attached hereto are being furnished and shall not be deemed to be "filed" for the purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act") or otherwise subject to the liabilities of that section, nor shall they be deemed incorporated by reference into any filing under the Securities Act of 1933, as amended, or the Exchange Act, regardless of any general incorporation language in such filing.

**Item 9.01 Financial Statements and Exhibits.**

(d) Exhibits.

<b>Exhibit Number</b>	<b>Description</b>
99.1	<a href="#">Press Release announcing financial results dated November 27, 2023.</a>
99.2	<a href="#">Earnings Release Presentation dated November 27, 2023</a>
104	Cover Page Interactive Data File (embedded within the Inline XBRL document).

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**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Cerence Inc.

Date: November 27, 2023

By: /s/ Thomas L. Beaudoin

Name: Thomas L. Beaudoin

Title: Executive Vice President and Chief Financial Officer

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# Cerence Announces Fourth Quarter and Fiscal Year 2023 Results

## Headlines

- Revenue and profitability exceed the high end of the initially guided range for the full fiscal year
- Five consecutive quarters of strong execution
- Fourteen strategic design wins in the fiscal year including five competitive winbacks
- Maintain a leadership position with Cerence penetration staying strong at 54% of global auto production
- Fine-tuned LLM with Cerence vertical automotive dataset delivered to customers, advancing Destination Next software platform

**BURLINGTON, Mass., November 27, 2023** – Cerence Inc. (NASDAQ: CRNC), AI for a world in motion, today reported its fourth quarter and fiscal year 2023 results for the year ended September 30, 2023.

## Results Summary <sup>(1)</sup>

(in millions, except per share data)

	Three Months Ended September 30,		Twelve Months Ended September 30,	
	2023	2022	2023	2022
GAAP revenue	\$ 80.8	\$ 58.1	\$ 294.5	\$ 327.9
GAAP gross margin	71.5%	58.1%	67.7%	70.4%
Non-GAAP gross margin	72.9%	58.9%	69.1%	72.4%
GAAP operating margin	4.8%	-394.4%	-9.2%	-56.2%
Non-GAAP operating margin	17.8%	-9.8%	10.8%	23.5%
GAAP net loss <sup>(2)(3)</sup>	\$ (11.6)	\$ (230.1)	\$ (56.3)	\$ (310.8)
GAAP net loss margin	-14.3%	-395.8%	-19.1%	-94.8%
Non-GAAP net income (loss)	\$ 3.8	\$ (5.5)	\$ 14.6	\$ 50.4
Adjusted EBITDA	\$ 16.6	\$ (3.1)	\$ 41.5	\$ 86.4
Adjusted EBITDA margin	20.5%	-5.3%	14.1%	26.3%
GAAP net loss per share - diluted	\$ (0.29)	\$ (5.84)	\$ (1.40)	\$ (7.93)
Non-GAAP net income (loss) per share - diluted	\$ 0.09	\$ (0.14)	\$ 0.36	\$ 1.24

<sup>(1)</sup> Please refer to the “Discussion of Non-GAAP Financial Measures” and “Reconciliations of GAAP Financial Measures to Non-GAAP Financial Measures” included elsewhere in this release for more information regarding our use of non-GAAP financial measures.



- (2) During the third quarter of fiscal 2022, the company established a valuation allowance of \$107.6 million against our deferred tax assets in a foreign jurisdiction, which consist of tax amortizable intellectual property and net operating loss carryforwards. This provision is a non-cash event.
- (3) During the fourth quarter of fiscal 2022, the company reported a goodwill impairment of \$213.7 million. This provision is a non-cash event.

Stefan Ortmanns, Chief Executive Officer at Cerence, commented, "We finished the fiscal year strong with revenue for the quarter and fiscal year above the high end of the guidance range. Accordingly, we delivered better than expected full fiscal year results on all profitability metrics."

Ortmanns continued, "During the year, we won more than a dozen strategic deals in our core auto business including five winbacks. In addition, we made strong progress in transportation adjacencies like two-wheelers and trucks. We are becoming a primary supplier of conversational AI technology in the two-wheeler space, having won every two-wheeler deal we've pitched."

Ortmanns concluded, "Our industry is experiencing rapid change as automakers look to quickly deploy generative AI and large language models (LLMs), providing important opportunities for Cerence to serve as an innovation partner. We have demonstrated our initial product enhancements using these technologies to over a dozen customers with very favorable feedback, and we are already executing on a long-term product strategy that is expected to position Cerence as an industry leader for the foreseeable future."

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## Cerence Key Performance Indicators

To help investors gain further insight into the Cerence business and its performance, management provides a set of key performance indicators that includes:

Key Performance Indicator <sup>1</sup>	Q4FY23
Percent of worldwide auto production with Cerence Technology (TTM)	54 %
Change in Adjusted Deferred Revenue <sup>2</sup> (TTM):	15 %
Repeatable software contribution (TTM):	75 %
Change in number of Cerence connected cars shipped <sup>3</sup> (TTM over prior year TTM)	34 %
Adjusted Total Billings (TTM over prior year TTM) <sup>4</sup>	6 %

- (1) Please refer to the "Key Performance Indicators" included elsewhere in this release for more information regarding the definition and our use of key performance indicators.
- (2) Change in Adjusted Deferred Revenue is a non-GAAP measure: Adjusted deferred revenue is calculated by adding deferred revenue and long-term deferred revenue on the balance sheet less the component associated with the Toyota Legacy contract.
- (3) Based on IHS Markit data, global auto production increased 8% over the same time period ended on September 30, 2023.
- (4) Adjusted Total Billings YoY (TTM): The year over year change in total billings adjusted to exclude Professional Services, Connected Professional Services, prepay and prepay assumptions.

## First Quarter and Full Year Fiscal 2024 Outlook

For the fiscal quarter ending December 31, 2023, revenue is expected to be in the range of \$128 million to \$132 million, which includes \$67.8 million of deferred revenue that is accelerated due to an early termination agreement, entered into in the first quarter of 2024, relating to the Toyota "Legacy" contract.

GAAP Net Income is expected to be in the range of \$19 million to \$23 million. Adjusted EBITDA is expected to be in the range of approximately \$58 million to \$62 million.

For the full fiscal year ending September 30, 2024, the company expects revenue to be in the range of \$355 million to \$375 million which includes \$20 million of fixed contracts. GAAP Net Income is expected to be in the range of \$20 million to \$35 million. Adjusted EBITDA is expected to be in the range of approximately \$94 million to \$109 million.

The adjusted EBITDA guidance excludes acquisition-related costs, amortization of acquired intangible assets, stock-based compensation, restructuring and other costs.

Additional details regarding guidance will be provided during the earnings call.

## Cerence Conference Call Webcast

The company will host a live conference call and webcast with slides to discuss the results today at 8:30 a.m. Eastern Time/5:30 a.m. Pacific Time. Interested investors and analysts are invited to dial into the conference call by using the following link:



[Register Here](#)

Webcast access will also be available on the Investor Information section of the company's website at <https://www.cerence.com/investors/events-and-resources>.

A replay of the webcast can be accessed by visiting the company's website 90 minutes following the conference call at <https://www.cerence.com/investors/events-and-resources>.

### **Forward Looking Statements**

Statements in this press release regarding: Cerence's future performance, results and financial condition; expected growth; multi-year targets; strategy; opportunities; business, industry and market trends; strategy regarding fixed contracts and its impact on financial results; backlog; revenue visibility; demand for Cerence products; innovation and new product offerings; cost efficiency initiatives; and management's future expectations, estimates, assumptions, beliefs, goals, plans or prospects constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Any statements that are not statements of historical fact (including statements containing the words "believes," "plans," "anticipates," "expects," "intends" or "estimates" or similar expressions) should also be considered to be forward-looking statements. Although we believe forward-looking statements are based upon reasonable assumptions, such statements involve known and unknown risk, uncertainties and other factors, which may cause actual results or performance of the company to be materially different from any future results or performance expressed or implied by such forward-looking statements including but not limited to: the highly competitive and rapidly changing market in which we operate; adverse conditions in the automotive industry, the related supply chain and semiconductor shortage, or the global economy more generally; the impacts of the COVID-19 pandemic on our and our customers' businesses; the impact of the war in Ukraine and conflict between Israel and Hamas on our and our customers' businesses; our ability to control and successfully manage our expenses and cash position; escalating pricing pressures from our customers; the impact on our business of the transition to a lower level of fixed contracts, including the failure to achieve such a transition; our failure to win, renew or implement service contracts; the cancellation or postponement of existing contracts; the loss of business from any of our largest customers; effects of customer defaults; our inability to successfully introduce new products, applications and services; our strategies to increase cloud offerings and deploy generative AI and large language models (LLMs), the inability to recruit and retain qualified personnel; disruptions arising from transitions in management personnel; cybersecurity and data privacy incidents; fluctuating currency rates and interest rates; inflation; and the other factors discussed in our most recent Annual Report on Form 10-K and other filings with the Securities and Exchange Commission. Further, the inclusion of Cerence's multi-year targets in the accompanying presentation should not be regarded as predictive of actual future events, and such targets, which were based on numerous variables and assumptions that necessarily involve judgments, should not be relied upon as such or construed as financial guidance. Such targets cover multiple years, and thus, by their nature become subject to greater uncertainty with each successive year. Accordingly, there can be no assurance that any of the multi-year targets will be realized, and actual results may vary materially from those targets. We

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disclaim any obligation to update any forward-looking statements as a result of developments occurring after the date of this document.

### **Discussion of Non-GAAP Financial Measures**

We believe that providing the non-GAAP information in addition to the GAAP presentation, allows investors to view the financial results in the way management views the operating results. We further believe that providing this information allows investors to not only better understand our financial performance, but more importantly, to evaluate the efficacy of the methodology and information used by management to evaluate and measure such performance. The non-GAAP information should not be considered superior to, or a substitute for, financial statements prepared in accordance with GAAP.

We utilize a number of different financial measures, both GAAP and non-GAAP, in analyzing and assessing the overall performance of the business, for making operating decisions and for forecasting and planning for future periods. While our management uses these non-GAAP financial measures as a tool to enhance their understanding of certain aspects of our financial performance, our management does not consider these measures to be a substitute for, or superior to, the information provided by GAAP financial statements.

Consistent with this approach, we believe that disclosing non-GAAP financial measures to the readers of our financial statements provides such readers with useful supplemental data that, while not a substitute for GAAP financial statements, allows for greater transparency in the review of our financial and operational performance. In assessing the overall health of the business during the three and twelve months ended September 30, 2023 and 2022, our management has either included or excluded the following items in general categories, each of which is described below.

#### *Adjusted EBITDA*

Adjusted EBITDA is defined as net income attributable to Cerence Inc. before net income (loss) attributable to income tax (benefit) expense, other income (expense) items, net, depreciation and amortization expense, and excluding acquisition-related costs, amortization of acquired intangible assets, stock-based compensation, and restructuring and other costs, net or impairment charges related to fixed and intangible assets and gains or losses on the sale of long-lived assets, if any. From time to time we may exclude from Adjusted EBITDA the impact of events, gains, losses or other charges (such as significant legal settlements) that affect the period-to-period comparability of our operating performance. Other income (expense) items, net include interest expense, interest income, and other income (expense), net (as stated in our Condensed Consolidated Statement of Operations). Our management and Board of Directors use this financial measure to evaluate our operating performance. It is also a significant performance measure in our annual incentive compensation programs.

#### *Restructuring and other costs, net.*

Restructuring and other charges, net include restructuring expenses as well as other charges that are unusual in nature, are the result of unplanned events, and arise outside the ordinary course of our business such as employee severance costs, costs for consolidating duplicate facilities, third-party fees relating to the

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modification of our convertible debt, release of a pre-acquisition contingency, and separation costs directly attributable to the Cerence business becoming a standalone public company.

*Amortization of acquired intangible assets.*

We exclude the amortization of acquired intangible assets from non-GAAP expense and income measures. These amounts are inconsistent in amount and frequency and are significantly impacted by the timing and size of acquisitions. Providing a supplemental measure which excludes these charges allows management and investors to evaluate results "as-if" the acquired intangible assets had been developed internally rather than acquired and, therefore, provides a supplemental measure of performance in which our acquired intellectual property is treated in a comparable manner to our internally developed intellectual property. Although we exclude amortization of acquired intangible assets from our non-GAAP expenses, we believe that it is important for investors to understand that such intangible assets contribute to revenue generation. Amortization of intangible assets that relate to past acquisitions will recur in future periods until such intangible assets have been fully amortized. Future acquisitions may result in the amortization of additional intangible assets.

*Non-cash expenses.*

We provide non-GAAP information relative to the following non-cash expenses: (i) stock-based compensation; and (ii) non-cash interest. These items are further discussed as follows:

- (i) **Stock-based compensation.** Because of varying valuation methodologies, subjective assumptions and the variety of award types, we exclude stock-based compensation from our operating results. We evaluate performance both with and without these measures because compensation expense related to stock-based compensation is typically non-cash and awards granted are influenced by the Company's stock price and other factors such as volatility that are beyond our control. The expense related to stock-based awards is generally not controllable in the short-term and can vary significantly based on the timing, size and nature of awards granted. As such, we do not include such charges in operating plans. Stock-based compensation will continue in future periods.
  - (ii) **Non-cash interest.** We exclude non-cash interest because we believe that excluding this expense provides management, as well as other users of the financial statements, with a valuable perspective on the cash-based performance and health of the business, including the current near-term projected liquidity. Non-cash interest expense will continue in future periods.
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#### *Other expenses.*

We exclude certain other expenses that result from unplanned events outside the ordinary course of continuing operations, in order to measure operating performance and current and future liquidity both with and without these expenses. By providing this information, we believe management and the users of the financial statements are better able to understand the financial results of what we consider to be our organic, continuing operations. Included in these expenses are items such as other charges (credits), net, losses from extinguishment of debt, and changes in indemnification assets corresponding with the release of pre-spin liabilities for uncertain tax positions.

#### *Adjustments to income tax provision.*

Adjustments to our GAAP income tax provision to arrive at non-GAAP net income is determined based on our non-GAAP pre-tax income. Additionally, as our non-GAAP profitability is higher based on the non-GAAP adjustments, we adjust the GAAP tax provision to remove valuation allowances and related effects based on the higher level of reported non-GAAP profitability. We also exclude from our non-GAAP tax provision certain discrete tax items as they occur.

#### **Key Performance Indicators**

We believe that providing key performance indicators ("KPIs") allows investors to gain insight into the way management views the performance of the business. We further believe that providing KPIs allows investors to better understand information used by management to evaluate and measure such performance. KPIs should not be considered superior to, or a substitute for, operating results prepared in accordance with GAAP. In assessing the performance of the business during the three months ended September 30, 2023, our management has reviewed the following KPIs, each of which is described below:

- *Percent of worldwide auto production with Cerence Technology:* The number of Cerence enabled cars shipped as compared to IHS Markit car production data.
  - *Change in Adjusted Deferred Revenue:* The year over year change in deferred revenue excluding Toyota "Legacy" revenue. Amounts calculated on a TTM basis. Adjusted deferred revenue is calculated by adding deferred revenue and long-term deferred revenue on the balance sheet less the component associated with the Toyota Legacy contract.
  - *Repeatable software contribution:* The percentage of repeatable revenues as compared to total GAAP revenue in the quarter on a TTM basis. Repeatable revenues are defined as the sum of License and Connected Services revenues.
  - *Change in number of Cerence connected cars shipped:* The year over year change in the number of cars shipped with Cerence connected solutions. Amounts calculated on a TTM basis.
  - *Adjusted Total Billings YoY (TTM):* The year over year change in total billings adjusted to exclude Professional Services, prepay billings and prepay consumption.
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See the tables at the end of this press release for non-GAAP reconciliations to the most directly comparable GAAP measures.

To learn more about Cerence, visit [www.cerence.com](http://www.cerence.com), and follow the company on LinkedIn and Twitter.

**About Cerence Inc.**

Cerence (NASDAQ: CRNC) is the global industry leader in creating unique, moving experiences for the mobility world. As an innovation partner to the world's leading automakers and mobility OEMs, it is helping advance the future of connected mobility through intuitive, AI-powered interaction between humans and their vehicles, connecting consumers' digital lives to their daily journeys no matter where they are. Cerence's track record is built on more than 20 years of knowledge and 475 million cars shipped with Cerence technology. Whether it's connected cars, autonomous driving, e-vehicles, or two-wheelers, Cerence is mapping the road ahead. For more information, visit [www.cerence.com](http://www.cerence.com).

**Contact Information**

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**CERENCE INC.**  
**Consolidated Statements of Operations**  
(in thousands, except per share data)

	Three Months Ended September 30,		Twelve Months Ended September 30,	
	2023	2022	2023	2022
<b>Revenues:</b>				
License	\$ 43,105	\$ 19,000	\$ 145,159	\$ 158,610
Connected service	19,168	18,096	75,071	85,571
Professional service	18,491	21,048	74,245	83,710
<b>Total revenues</b>	<b>80,764</b>	<b>58,144</b>	<b>294,475</b>	<b>327,891</b>
<b>Cost of revenues:</b>				
License	2,356	1,006	8,522	2,698
Connected service	4,777	5,956	22,995	22,722
Professional service	15,791	17,316	63,232	68,764
Amortization of intangible assets	104	105	414	2,984
<b>Total cost of revenues</b>	<b>23,028</b>	<b>24,383</b>	<b>95,163</b>	<b>97,168</b>
<b>Gross profit</b>	<b>57,736</b>	<b>33,761</b>	<b>199,312</b>	<b>230,723</b>
<b>Operating expenses:</b>				
Research and development	35,143	25,308	123,333	107,116
Sales and marketing	5,848	8,611	27,504	31,098
General and administrative	11,450	10,712	57,903	42,653
Amortization of intangible assets	557	2,365	5,854	11,516
Restructuring and other costs, net	842	2,379	11,917	8,965
Goodwill impairment	—	213,720	—	213,720
<b>Total operating expenses</b>	<b>53,840</b>	<b>263,095</b>	<b>226,511</b>	<b>415,068</b>
<b>Income (loss) from operations</b>	<b>3,896</b>	<b>(229,334)</b>	<b>(27,199)</b>	<b>(184,345)</b>
Interest income	1,231	591	4,471	1,007
Interest expense	(3,132)	(3,792)	(14,769)	(14,394)
Other income (expense), net	(1,649)	(255)	1,108	(1,019)
<b>Income (loss) before income taxes</b>	<b>346</b>	<b>(232,790)</b>	<b>(36,389)</b>	<b>(198,751)</b>
Provision for (benefit from) income taxes	11,898	(2,663)	19,865	112,075
<b>Net loss</b>	<b>\$ (11,552)</b>	<b>\$ (230,127)</b>	<b>\$ (56,254)</b>	<b>\$ (310,826)</b>
<b>Net loss per share:</b>				
Basic	(0.29)	(5.84)	(1.40)	(7.93)
Diluted	(0.29)	(5.84)	(1.40)	(7.93)
<b>Weighted-average common share outstanding:</b>				
Basic	40,357	39,407	40,215	39,187
Diluted	40,357	39,407	40,215	39,187



**CERENCE INC.**  
**Consolidated Balance Sheets**  
(in thousands, except per share amounts)

	September 30, 2023	September 30, 2022
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents	\$ 101,154	\$ 94,847
Marketable securities	9,211	20,317
Accounts receivable, net of allowances of \$4,044 and \$157 at September 30, 2023 and September 30, 2022, respectively	61,270	45,073
Deferred costs	6,935	7,098
Prepaid expenses and other current assets	47,157	60,184
Total current assets	<u>225,727</u>	<u>227,519</u>
Long-term marketable securities	10,607	11,584
Property and equipment, net	34,013	37,707
Deferred costs	20,299	22,451
Operating lease right of use assets	11,961	14,702
Goodwill	900,342	890,802
Intangible assets, net	3,875	9,700
Deferred tax assets	46,601	51,989
Other assets	44,165	52,039
Total assets	<u>\$ 1,297,590</u>	<u>\$ 1,318,493</u>
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
Current liabilities:		
Accounts payable	\$ 16,873	\$ 10,372
Deferred revenue	77,068	72,662
Short-term operating lease liabilities	5,434	5,071
Short-term debt	-	10,938
Accrued expenses and other current liabilities	48,718	47,990
Total current liabilities	<u>148,093</u>	<u>147,033</u>
Long-term debt, net of discounts and issuance costs	275,951	259,436
Deferred revenue, net of current portion	145,531	165,972
Long-term operating lease liabilities	7,947	11,375
Other liabilities	25,193	21,727
Total liabilities	<u>602,715</u>	<u>605,543</u>
Stockholders' Equity:		
Common stock, \$0.01 par value, 560,000 shares authorized as of September 30, 2023; 40,423 and 39,430 shares issued and outstanding as of September 30, 2023 and September 30, 2022, respectively	404	394
Accumulated other comprehensive loss	(27,966)	(33,737)
Additional paid-in capital	1,056,099	1,029,542
Accumulated deficit	(333,662)	(283,249)
Total stockholders' equity	<u>694,875</u>	<u>712,950</u>
Total liabilities and stockholders' equity	<u>\$ 1,297,590</u>	<u>\$ 1,318,493</u>



**CERENCE INC.**  
**Consolidated Statements of Cash Flows**  
(in thousands)

	Twelve Months Ended September 30,	
	2023	2022
<b>Cash flows from operating activities:</b>		
Net loss	\$ (56,254)	\$ (310,826)
Adjustments to reconcile net loss to net cash provided by (used in) operations:		
Depreciation and amortization	16,038	23,939
Provision for (benefit from) credit loss reserve	3,626	(413)
Stock-based compensation	40,766	28,076
Non-cash interest expense	2,914	5,281
Loss on debt extinguishment	1,333	-
Deferred tax benefit	7,597	97,287
Goodwill impairment	-	213,720
Unrealized foreign currency transaction (gain) losses	(3,393)	5,730
Other	(3,388)	385
Changes in operating assets and liabilities:		
Accounts receivable	(16,964)	(6,590)
Prepaid expenses and other assets	28,192	(33,756)
Deferred costs	3,194	4,654
Accounts payable	5,774	157
Accrued expenses and other liabilities	(408)	(1,479)
Deferred revenue	(21,529)	(28,303)
Net cash provided by (used in) operating activities	7,498	(2,138)
<b>Cash flows from investing activities:</b>		
Capital expenditures	(5,124)	(17,446)
Purchases of marketable securities	(18,025)	(31,757)
Sale and maturities of marketable securities	30,324	37,203
Payments for equity investments	-	(584)
Other investing activities	(1,355)	2,019
Net cash provided by (used in) investing activities	5,820	(10,565)
<b>Cash flows from financing activities:</b>		
Proceeds from revolving credit facility	24,700	-
Payments of revolver credit facility	(24,700)	-
Proceeds from long-term debt, net of discount	210,000	-
Payments for long-term debt issuance costs	(17,176)	-
Principal payments of long-term debt	(198,438)	(6,250)
Common stock repurchases for tax withholdings for net settlement of equity awards	(4,894)	(49,003)
Principal payment of lease liabilities arising from a finance lease	(451)	(415)
Proceeds from the issuance of common stock	5,625	36,062
Net cash used in financing activities	(5,334)	(19,606)
Effects of exchange rate changes on cash and cash equivalents	(1,677)	(1,272)
Net change in cash and cash equivalents	6,307	(33,581)
Cash and cash equivalents at beginning of period	94,847	128,428
Cash and cash equivalents at end of period	\$ 101,154	\$ 94,847



**CERENCE INC.**  
**Reconciliations of GAAP Financial Measures to Non-GAAP Financial Measures**  
(unaudited - in thousands)

	Three Months Ended September 30,		Twelve Months Ended September 30,	
	2023	2022	2023	2022
<b>GAAP revenue</b>	\$ 80,764	\$ 58,144	\$ 294,475	\$ 327,891
<b>GAAP gross profit</b>	\$ 57,736	\$ 33,761	\$ 199,312	\$ 230,723
Stock-based compensation	1,004	382	3,703	3,766
Amortization of intangible assets	104	105	414	2,984
<b>Non-GAAP gross profit</b>	<u>\$ 58,844</u>	<u>\$ 34,248</u>	<u>\$ 203,429</u>	<u>\$ 237,473</u>
<b>GAAP gross margin</b>	71.5%	58.1%	67.7%	70.4%
<b>Non-GAAP gross margin</b>	72.9%	58.9%	69.1%	72.4%
<b>GAAP operating income (loss)</b>	\$ 3,896	\$ (229,334)	\$ (27,199)	\$ (184,345)
Stock-based compensation*	8,965	5,056	40,766	24,076
Amortization of intangible assets	661	2,470	6,268	14,500
Restructuring and other costs, net*	842	2,379	11,917	8,965
Goodwill impairment	-	213,720	-	213,720
<b>Non-GAAP operating income (loss)</b>	<u>\$ 14,364</u>	<u>\$ (5,709)</u>	<u>\$ 31,752</u>	<u>\$ 76,916</u>
<b>GAAP operating margin</b>	4.8%	-394.4%	-9.2%	-56.2%
<b>Non-GAAP operating margin</b>	17.8%	-9.8%	10.8%	23.5%
<b>GAAP net loss</b>	\$ (11,552)	\$ (230,127)	\$ (56,254)	\$ (310,826)
Stock-based compensation*	8,965	5,056	40,766	24,076
Amortization of intangible assets	661	2,470	6,268	14,500
Restructuring and other costs, net*	842	2,379	11,917	8,965
Goodwill impairment	-	213,720	-	213,720
Depreciation	2,226	2,616	9,770	9,439
Total other income (expense), net	(3,550)	(3,456)	(9,190)	(14,406)
Provision for (benefit from) income taxes	11,898	(2,663)	19,865	112,075
<b>Adjusted EBITDA</b>	<u>\$ 16,590</u>	<u>\$ (3,093)</u>	<u>\$ 41,522</u>	<u>\$ 86,355</u>
<b>GAAP net loss margin</b>	-14.3%	-395.8%	-19.1%	-94.8%
<b>Adjusted EBITDA margin</b>	20.5%	-5.3%	14.1%	26.3%

\* - \$4.0 million in stock-based compensation is included in Restructuring and other costs, net during Q1'22.



**CERENCE INC.**

**Reconciliations of GAAP Financial Measures to Non-GAAP Financial Measures (cont.)**

(unaudited - in thousands, except per share data)

	Three Months Ended September 30,		Twelve Months Ended September 30,	
	2023	2022	2023	2022
<b>GAAP net loss</b>	\$ (11,552)	\$ (230,127)	\$ (56,254)	\$ (310,826)
Stock-based compensation*	8,965	5,056	40,766	24,076
Amortization of intangible assets	661	2,470	6,268	14,500
Restructuring and other costs, net*	842	2,379	11,917	8,965
Loss on debt extinguishment	-	-	1,333	-
Goodwill impairment	-	213,720	-	213,720
Non-cash interest expense	1,464	1,359	2,914	5,281
Indemnification asset release	-	-	-	1,302
Other	500	-	(344)	-
Adjustments to income tax expense	2,870	(362)	7,976	93,405
<b>Non-GAAP net income (loss)</b>	<b>\$ 3,750</b>	<b>\$ (5,505)</b>	<b>\$ 14,576</b>	<b>\$ 50,423</b>
<b>Adjusted EPS:</b>				
<b>GAAP Numerator:</b>				
Net loss attributed to common shareholders - basic and diluted	\$ (11,552)	\$ (230,127)	\$ (56,254)	\$ (310,826)
<b>Non-GAAP Numerator:</b>				
Net income (loss) attributed to common shareholders	\$ 3,750	\$ (5,505)	\$ 14,576	\$ 50,423
Interest on the Notes, net of tax	-	-	-	4,068
Net income (loss) attributed to common shareholders - diluted	\$ 3,750	\$ (5,505)	\$ 14,576	\$ 54,491
<b>GAAP Denominator:</b>				
Weighted-average common shares outstanding - basic and diluted	40,357	39,407	40,215	39,187
<b>Non-GAAP Denominator:</b>				
Weighted-average common shares outstanding- basic	40,357	39,407	40,215	39,187
Adjustment for diluted shares	1,101	-	423	4,912
Weighted-average common shares outstanding - diluted	41,458	39,407	40,638	44,099
<b>GAAP net loss per share - diluted</b>	<b>\$ (0.29)</b>	<b>\$ (5.84)</b>	<b>\$ (1.40)</b>	<b>\$ (7.93)</b>
<b>Non-GAAP net income (loss) per share - diluted</b>	<b>\$ 0.09</b>	<b>\$ (0.14)</b>	<b>\$ 0.36</b>	<b>\$ 1.24</b>
<b>GAAP net cash provided by (used in) operating activities</b>	<b>\$ 11,258</b>	<b>\$ (4,953)</b>	<b>\$ 7,498</b>	<b>\$ (2,138)</b>
Capital expenditures	(1,527)	(3,028)	(5,124)	(17,446)
<b>Free Cash Flow</b>	<b>\$ 9,731</b>	<b>\$ (7,981)</b>	<b>\$ 2,374</b>	<b>\$ (19,584)</b>

\* - \$4.0 million in stock-based compensation is included in Restructuring and other costs, net in Q1'22.



**CERENCE INC.**

**Reconciliations of GAAP Financial Measures to Non-GAAP Financial Measures (cont.)**

(unaudited - in thousands)

	Q4FY23		Q3FY23		Q2FY23		Q1FY23	
<b>GAAP revenues</b>	\$	80,764	\$	61,660	\$	68,393	\$	83,658
Less: Professional services revenue		18,491		17,240		18,667		19,847
<b>Non-GAAP Repeatable revenues</b>	\$	62,273	\$	44,420	\$	49,726	\$	63,811
<b>GAAP revenues TTM</b>	\$	294,475						
Less: Professional services revenue TTM		74,245						
<b>Non-GAAP Repeatable revenues TTM</b>	\$	220,230						
<b>Repeatable software contribution</b>		75%						



**CERENCE INC.**

**Reconciliations of GAAP Financial Measures to Non-GAAP Financial Measures (cont.)**

(unaudited - in thousands)

	Q1 2024		FY2024	
	Low	High	Low	High
<b>GAAP revenue</b>	\$ 128,000	\$ 132,000	\$ 355,000	\$ 375,000
<b>GAAP gross profit</b>	\$ 103,000	\$ 107,000	\$ 265,000	\$ 285,000
Stock-based compensation	700	700	3,100	3,100
Amortization of intangible assets	100	100	100	100
<b>Non-GAAP gross profit</b>	<u>\$ 103,800</u>	<u>\$ 107,800</u>	<u>\$ 268,200</u>	<u>\$ 288,200</u>
<b>GAAP gross margin</b>	80%	81%	75%	76%
<b>Non-GAAP gross margin</b>	81%	82%	76%	77%
<b>GAAP operating income</b>	\$ 46,500	\$ 50,500	\$ 43,300	\$ 58,300
Stock-based compensation	8,800	8,800	38,900	38,900
Amortization of intangible assets	700	700	2,300	2,300
Restructuring and other costs, net	200	200	2,400	2,400
<b>Non-GAAP operating income</b>	<u>\$ 56,200</u>	<u>\$ 60,200</u>	<u>\$ 86,900</u>	<u>\$ 101,900</u>
<b>GAAP operating margin</b>	36%	38%	12%	16%
<b>Non-GAAP operating margin</b>	44%	46%	24%	27%
<b>GAAP net income</b>	\$ 18,900	\$ 22,900	\$ 20,200	\$ 35,200
Stock-based compensation	8,800	8,800	38,900	38,900
Amortization of intangible assets	700	700	2,300	2,300
Restructuring and other costs, net	200	200	2,400	2,400
Depreciation	1,800	1,800	7,500	7,500
Total other income (expense), net	(1,800)	(1,800)	(7,100)	(7,100)
Provision for income taxes	25,800	25,800	16,000	16,000
<b>Adjusted EBITDA</b>	<u>\$ 58,000</u>	<u>\$ 62,000</u>	<u>\$ 94,400</u>	<u>\$ 109,400</u>
<b>GAAP net income margin</b>	15%	17%	6%	9%
<b>Adjusted EBITDA margin</b>	45%	47%	27%	29%



**CERENCE INC.**

**Reconciliations of GAAP Financial Measures to Non-GAAP Financial Measures (cont.)**

(unaudited - in thousands)

	Q1 2024		FY2024	
	Low	High	Low	High
<b>GAAP net income</b>	<b>\$ 18,900</b>	<b>\$ 22,900</b>	<b>\$ 20,200</b>	<b>\$ 35,200</b>
Stock-based compensation	8,800	8,800	38,900	38,900
Amortization of intangible assets	700	700	2,300	2,300
Restructuring and other costs, net	200	200	2,400	2,400
Non-cash interest expense	1,500	1,500	6,000	6,000
Other	-	-	(100)	(100)
Income tax impact of Non-GAAP adjustments	10,000	10,000	(10,200)	(10,200)
<b>Non-GAAP net income</b>	<b>\$ 40,100</b>	<b>\$ 44,100</b>	<b>\$ 59,500</b>	<b>\$ 74,500</b>
<b>Adjusted EPS:</b>				
<b>GAAP Numerator:</b>				
Net income attributed to common shareholders	\$ 18,900	\$ 22,900	\$ 20,200	\$ 35,200
Interest on the Notes, net of tax	700	700	-	2,800
Net income attributed to common shareholders - diluted	<b>\$ 19,600</b>	<b>\$ 23,600</b>	<b>\$ 20,200</b>	<b>\$ 38,000</b>
<b>Non-GAAP Numerator:</b>				
Net income attributed to common shareholders	\$ 40,100	\$ 44,100	\$ 59,500	\$ 74,500
Interest on the Notes, net of tax	1,100	1,100	4,500	4,500
Net income attributed to common shareholders - diluted	<b>\$ 41,200</b>	<b>\$ 45,200</b>	<b>\$ 64,000</b>	<b>\$ 79,000</b>
<b>GAAP Denominator:</b>				
Weighted-average common shares outstanding - basic and diluted	41,300	41,300	41,800	41,800
Adjustment for diluted shares	5,700	5,700	500	5,600
Weighted-average common shares outstanding - diluted	<b>47,000</b>	<b>47,000</b>	<b>42,300</b>	<b>47,400</b>
<b>Non-GAAP Denominator:</b>				
Weighted-average common shares outstanding- basic and diluted	41,300	41,300	41,800	41,800
Adjustment for diluted shares	8,000	8,000	8,000	8,000
Weighted-average common shares outstanding - diluted	<b>49,300</b>	<b>49,300</b>	<b>49,800</b>	<b>49,800</b>
<b>GAAP net income per share - diluted</b>	<b>\$ 0.42</b>	<b>\$ 0.50</b>	<b>\$ 0.48</b>	<b>\$ 0.80</b>
<b>Non-GAAP net income per share - diluted</b>	<b>\$ 0.84</b>	<b>\$ 0.92</b>	<b>\$ 1.29</b>	<b>\$ 1.59</b>

# Cerence Fiscal Q4 and Full Year Earnings

Stefan Ortmanns, Chief Executive Officer

Tom Beaudoin, Chief Financial Officer

Nils Schanz, Chief Product Officer

Rich Yerganian, SVP of Investor Relations

November 27, 2023



# Forward-Looking Statements

Statements in this presentation regarding: Cerence's future performance, results and financial condition; expected growth; multi-year plan and growth targets; strategy; opportunities; business, industry and market trends; strategy regarding fixed contracts and its impact on financial results; backlog; revenue visibility, demand for Cerence products; innovation and new product offerings; and management's future expectations, estimates, assumptions, beliefs, goals, plans or prospects constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Any statements that are not statements of historical fact (including statements containing the words "believes," "plans," "anticipates," "expects," "intends" or "estimates" or similar expressions) should also be considered to be forward-looking statements. Although we believe forward-looking statements are based upon reasonable assumptions, such statements involve known and unknown risk, uncertainties and other factors, which may cause actual results or performance of the company to be materially different from any future results or performance expressed or implied by such forward-looking statements, including, but not limited to: the highly competitive and rapidly changing market in which we operate; adverse conditions in the automotive industry, the related supply chain and semiconductor shortage, or the global economy more generally; the impacts of the COVID-19 pandemic on our and our customers' businesses; the impact of the war in Ukraine and conflict between Israel and Hamas on our and our customers' businesses; our ability to control and successfully manage our expenses and cash position; escalating pricing pressures from our customers; the impact on our business of the transition to a lower level of fixed contracts, including the failure to achieve such a transition; our failure to win, renew or implement service contracts; the cancellation or postponement of existing contracts; the loss of business from any of our largest customers; effects of customer defaults; our inability to successfully introduce new products, applications and services; our strategies to increase cloud offerings and deploy generative AI and large language models (LLMs); the inability to recruit and retain qualified personnel; disruptions arising from transitions in management personnel; cybersecurity and data privacy incidents; failure to protect our intellectual property; defects or interruptions in service with respect to our products; fluctuating currency rates and interest rates; inflation; financial and credit market volatility; and the other factors discussed in our most recent Annual Report on Form 10-K, quarterly reports on Form 10-Q, and other filings with the Securities and Exchange Commission. We caution you not to place undue reliance on any forward-looking statements, which speak only as of the date made. We undertake no obligation to update any forward-looking statements whether as a result of new information, future events or otherwise, except as otherwise required by law.

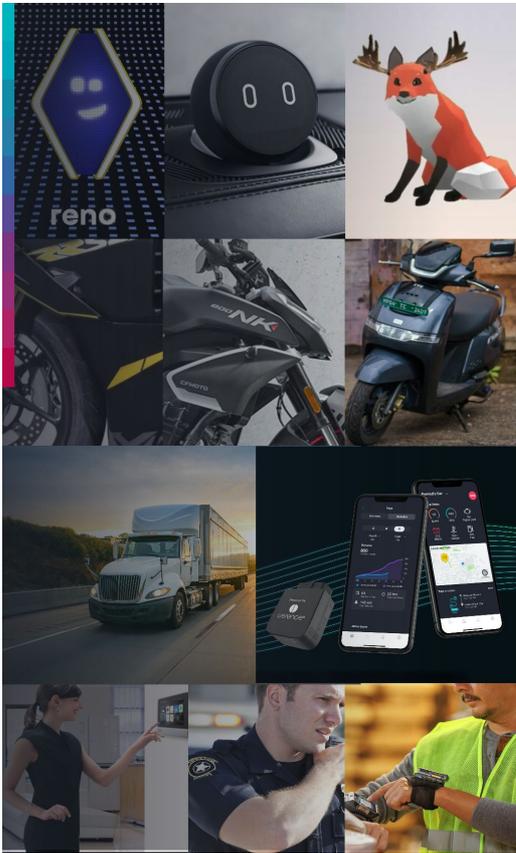
Further, the inclusion of Cerence's multi-year targets in this presentation should not be regarded as predictive of actual future events, and such targets, which were based on numerous variables and assumptions that necessarily involve judgments, should not be relied upon as such or construed as financial guidance. Such targets cover multiple years, and thus, by their nature, the targets become subject to greater uncertainty with each successive year. Accordingly, there can be no assurance that any of the targets set forth in this presentation will be realized, and actual results may vary materially from those targets.



## Q4 FY23 – Business Highlights

- Consistent execution leads to the fifth consecutive quarter of strong performance on revenue and profitability
- Maintained leadership position within Auto Core at 54% penetration
- Three key automotive design wins in the quarter driven by cloud innovation package, extensive language portfolio and new hybrid AI stack
- Additional key 2-wheeler win in the quarter
- Fine-tuned LLM with Cerence vertical automotive dataset delivered to customers, advancing Destination Next software platform

# FY23 – Strategic Wins Drive Future Revenue



- Design Wins
  - 14 strategic wins, incl. 9 Cerence Assistant programs
  - 9 new logos including 2 more 2-wheeler customers
  - 5 competitive displacements
  - 6 wins in non-transportation
- Generative AI and LLM
  - More than 15 Proof of Concept Programs shown to OEMs globally
- Major Releases
  - 17 programs SOPed for Core Auto
  - 5 programs SOPed for two-wheelers
  - 2 solutions in non-transportation
- Top and bottom-line performance exceeded expectations

# Mission – Building an Immersive Companion Experience

Flexible, Branded, Customizable. Redefining the way users interact with their vehicle, bringing a new level of safety, personalization, and delight to every journey.



Deep Vertical Software Expertise, Knowledge and Data in Transportation Generative AI Solutions

# Leveraging Generative AI and LLMs in market-specific solutions

**Automotive Grade LLM**

Fine-tuned with automotive data set

**Conversational UX/UI**

Intuitive & personalized user interaction

**Automotive First Experience**

GenAI-powered applications

Technology developed for Automotive applicable to transportation and AIoT markets



# Cerence's AI Roadmap Maximizes Performance, Minimizes Cost

Solutions for Existing Systems

Next Gen



Car Knowledge

LLM + INFO RETRIEVAL



CA with NLU Plus

LLM + ONE.X



ChatPro

LLM + ONE.X



Next Gen AI

CERENCE AUTO LLM

# Cerence Automotive LLM

- Fine-tuned LLM with growing Cerence curated automotive data set for integrated in-car experiences
- User personalization and predictive actions with Cerence's unique context engine and embedding model
- Built-in information retrieval including Car Knowledge
- OEM customization supported through training and fine-tuning
- Ultrafast response





## Cerence as an Essential AI Innovation Partner

- Trusted AI software solutions with Automotive DNA
- Unparalleled vertical expertise in AI and LLMs
- Unrivalled hybrid support
- High accuracy and full control over UX
- Intelligent arbitration



## FY24 Company Priorities Fueling Growth by Creating an Immersive Cabin Experience

- Meet our customer commitments and deliverables with the highest quality
- Deliver on our industry leading innovation roadmap by both enriching the current product portfolio and introducing a new LLM-based software platform
- Drive new non-transportation opportunities leveraging our strong software solutions
- Deliver on FY24 guidance on revenue and Adjusted EBITDA
- Expand connected services billings and deferred revenue through new innovations including for cars already on the road
- Attract, retain, and develop top talent to maintain leadership in AI solutions for the transportation industry and beyond

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# Q4 FY23 Financial Details

Tom Beaudoin, CFO



# Cerence Delivers Strong Q4 Results

	Q4FY23	Q4FY23 Guidance
Revenue	\$80.8M	\$72M - \$76M
GAAP Gross Margin	71.5%	70% - 72%
Non-GAAP Gross Margin <sup>(a,b)</sup>	72.9%	72% - 73%
GAAP Net (Loss) Income	(\$11.6M)	(\$13M) - (\$9M)
AEBITDA <sup>(a,b)</sup>	\$16.6M	\$10M - \$14M
Non-GAAP Net Income <sup>(a,b)</sup>	\$3.8M	\$3M - \$7M
GAAP EPS – diluted	(\$0.29)	(\$0.31) - (\$0.22)
Non-GAAP EPS – diluted <sup>(a,b)</sup>	\$0.09	\$0.08 - \$0.18

*(a) Non-GAAP excludes acquisition-related costs, amortization of acquired intangible assets, restructuring expense, and stock-based compensation.  
 (b) Refer to the Appendix for more information on GAAP to non-GAAP reconciliations.*

# Full Fiscal Year Results Exceed Initial Expectations

In millions except per share amounts	FY23	As of Q3FY23		Initial FY23	
	Actual	Guidance (8/8/23)	Guidance (8/8/23)	Guidance (11/29/22)	Guidance (11/29/22)
		Low	High	Low	High
Revenue	\$294	\$286	\$290	\$270	\$290
GAAP Gross Margin	67.7%	67%	68%	64%	66%
Non-GAAP Gross Margin <sup>(a,b)</sup>	69.1%	69%	69%	66%	68%
GAAP Operating Margin	(9.2%)	(13%)	(11%)	(19%)	(15%)
Non-GAAP Operating Margin <sup>(a,b)</sup>	10.8%	9%	10%	6%	8%
GAAP Net Loss	(\$56.3)	(\$58)	(\$54)	(\$76)	(\$68)
GAAP Net Loss Margin	(19.1%)	(20%)	(18%)	(28%)	(23%)
Adjusted EBITDA <sup>(a,b)</sup>	\$42	\$34	\$38	\$26	\$34
Adjusted EBITDA Margin <sup>(a,b)</sup>	14%	12%	13%	10%	12%
GAAP EPS – diluted	(\$1.40)	(\$1.43)	(\$1.33)	(\$1.88)	(\$1.68)
Non-GAAP EPS – diluted <sup>(a,b)</sup>	\$0.36	\$0.35	\$0.45	(\$0.14)	(\$0.02)

*(a) Non-GAAP excludes acquisition-related costs, amortization of acquired intangible assets, restructuring expense, and stock-based compensation.  
(b) Refer to the Appendix for more information on GAAP to non-GAAP reconciliations.*

# Detailed GAAP Revenue Breakdown

In millions	Q2FY22	Q3FY22	Q4FY22	Q1FY23	Q2FY23	Q3FY23	Q4FY23
<b>Total License:</b>	<b>\$46.3</b>	<b>\$46.4</b>	<b>\$19.0</b>	<b>\$45.4</b>	<b>\$30.8</b>	<b>\$25.9</b>	<b>\$43.1</b>
Variable <sup>(a)</sup>	\$20.2	\$22.3	\$19.0	\$26.3	\$26.2	\$25.8	\$30.3
Total Fixed <sup>(b)</sup>	\$25.6	\$23.3	\$0	\$19.1	\$4.6	\$0	\$12.8
Prepaid (cash upfront)	\$5.7	\$13.2	--	\$18.0	\$4.6	--	\$12.8
Minimum Commitment (no cash upfront)	\$19.9	\$10.1	--	\$1.1	\$0.0	--	--
Other Markets <sup>(c)</sup>	\$0.5	\$0.8	\$0	\$0	\$0	\$0	\$0
<b>Connected Services:</b>	<b>\$19.3</b>	<b>\$20.0</b>	<b>\$18.1</b>	<b>\$18.4</b>	<b>\$18.9</b>	<b>\$18.6</b>	<b>\$19.2</b>
Total New	\$11.0	\$11.6	\$9.6	\$9.9	\$10.5	\$10.2	\$10.8
Subscription/Usage	\$11.0	\$9.9	\$9.6	\$9.9	\$10.5	\$10.2	\$10.8
Customer Hosted <sup>(d)</sup>	--	\$1.7	--	--	--	--	--
Legacy <sup>(e)</sup>	\$8.3	\$8.4	\$8.5	\$8.5	\$8.4	\$8.4	\$8.4
<b>Professional Services</b>	<b>\$20.7</b>	<b>\$22.6</b>	<b>\$21.0</b>	<b>\$19.9</b>	<b>\$18.7</b>	<b>\$17.2</b>	<b>\$18.5</b>
<b>Total Revenue:</b>	<b>\$86.3</b>	<b>\$89.0</b>	<b>\$58.1</b>	<b>\$83.7</b>	<b>\$68.4</b>	<b>\$61.7</b>	<b>\$80.8</b>

(a) Based on volume shipments of licenses net of the consumption of fixed contracts.

(b) Fixed license revenue includes prepaid and minimum commitment deals.

(c) Non-transportation revenue.

(d) Customer Hosted is a software license that allows the customer to take possession of the software and enable hosting by the customer or a third party.

(e) Legacy contract is a connected services contract with Toyota acquired by Nuance through a 2013 acquisition.

# Pro Forma Royalties Up 10% Year Over Year

In millions	FY2021					FY2022					FY2023				
	Q1	Q2	Q3	Q4	FY21	Q1	Q2	Q3	Q4	FY22	Q1	Q2	Q3	Q4	FY23
<b>Fixed Contracts</b>	\$10.1	\$17.3	\$18.2	\$25.4	\$71.0	\$20.1	\$25.6	\$23.3	\$0	\$69.0	\$19.1	\$4.6	\$0	<b>\$12.8</b>	\$36.5
<b>Pro Forma Royalties<sup>(a)</sup></b>	\$48.6	\$47.4	\$42.9	\$34.0	\$172.9	\$39.6	\$39.7	\$41.5	\$39.1	\$159.9	\$41.7	\$43.1	\$44.5	\$45.8	\$175.1
<b>Consumption of Fixed Contracts<sup>(b)</sup></b>	(\$12.3)	(\$10.3)	(\$11.1)	(\$13.2)	(\$46.9)	(\$18.0)	(\$19.5)	(\$19.2)	(\$20.1)	(\$76.8)	(\$15.4)	(\$16.9)	(\$18.7)	<b>(\$15.5)</b>	(\$66.5)
<b>Variable</b>	\$36.3	\$37.1	\$31.8	\$20.8	\$126.0	\$21.6	\$20.2	\$22.3	\$19.0	\$83.1	\$26.3	\$26.2	\$25.8	<b>\$30.3</b>	\$108.7
<b>IHS Production (million units)</b>	23.6	20.7	18.8	16.6	79.7	21.2	20.0	19.1	21.2	81.5	21.9	21.4	22.2	<b>22.3</b>	87.8

- Fixed contracts for FY23 at \$36.5M came in below the commitment of a maximum \$40M. Moving forward management has decided to lower the annual contribution from fixed contracts to approximately \$20M per year.
- The remaining balance of existing fixed contracts at the end of FY23 is approximately \$80M down from \$105M at the end of FY22. FY22 remaining balance was corrected from the originally reported \$125M.

(a) Pro forma Royalties is a measure of the total value of licenses shipped in a quarter and is calculated by adding the absolute value of consumption and variable.

(b) Licenses shipped in the quarter associated with fixed contracts.

# Strong KPI Performance

## High Level of Engagement with Customers and Partners

- Global Auto Penetration (TTM) remained at 54%
- 11.7M units with Cerence technology, up 4% year-over-year and down 5% QoQ (IHS flat YoY and down 3% QoQ)
- 11.7M includes 2.7M connected units, up 16% from the same quarter a year ago and down 14% QoQ
- Adjusted Total Billings increased 6% YoY, (TTM/TTM) <sup>(a)</sup>
- Adjusted Deferred Revenue up 15% (TTM/TTM)<sup>(b)</sup>
- 30% Increase in Monthly Active Users (YoY)

*a) Total billings excludes professional services, prepaid contracts, and prepaid consumption*

*b) Adjusted Deferred Revenue calculation excludes Toyota "Legacy" and should be considered non-GAAP.*

# Toyota “Legacy” Contract

- Business purchased by Nuance in 2013, solution launched in 2011
- Amortization schedule originally projected to go through Q1FY26 at approximately \$8.4M per quarter
- Non-cash revenue
- Toyota decided to decommission the solution in our fiscal Q1FY24 resulting in the acceleration of the deferred revenue for this contract to that quarter
- Results in cleaner view of the business moving forward

Revenue Impact Per Fiscal Period	Q1FY24	FY24	FY25	FY26
Pre-decommission of service	~\$8.4M	~\$33.8M	~\$33.7M	~\$8.5M
Post-decommission of service	\$76.3M	\$76.3M	\$0	\$0
Net Impact Per Period	~\$67.8M	~\$42.5M	~(\$33.7M)	~(\$8.5M)

# Fiscal Q1 and Full Year 2024 Guidance

In millions except per share amounts	Q1FY24 Guidance		FY24 Guidance	
	Low	High	Low	High
Revenue	\$128	\$132	\$355	\$375
GAAP Gross Margin	80%	81%	75%	76%
Non-GAAP Gross Margin <sup>(a,b)</sup>	81%	82%	76%	77%
GAAP Operating Margin	36%	38%	12%	16%
Non-GAAP Operating Margin <sup>(a,b)</sup>	44%	46%	24%	27%
GAAP Net Income	\$19	\$23	\$20	\$35
GAAP Net Income Margin	15%	17%	6%	9%
Adjusted EBITDA <sup>(a,b)</sup>	\$58	\$62	\$94	\$109
Adjusted EBITDA Margin <sup>(a,b)</sup>	45%	47%	27%	29%
GAAP EPS – diluted	\$0.42	\$0.50	\$0.48	\$0.80
Non-GAAP EPS – diluted <sup>(a,b)</sup>	\$0.84	\$0.92	\$1.29	\$1.59

- Q1 includes acceleration of Toyota “Legacy” contract revenue of \$76.3M
- Full year fixed contract contribution lowered to approximately \$20M per year starting in FY24
- No fixed contracts expected in Q1
- Expected Consumption of fixed contracts for FY24 is \$62M, down from \$66.5M in FY23

*(a) Non-GAAP excludes acquisition-related costs, amortization of acquired intangible assets, restructuring expense, and stock-based compensation.  
(b) Refer to the Appendix for more information on GAAP to non-GAAP reconciliations.*

# Update to Multi-Year Targets



# Key Assumptions Underlying Multi-Year Targets<sup>(a)</sup>

## Mid-term (FY26 & FY27) Target of double-digit growth and 28-32% AEBITDA

- Growth in connected services expected to lead to strong growth in billings, deferred revenue and cash generation
- Purposely lower contribution from fixed contracts (\$40M to \$20M per annum)
- Acceleration of Toyota “Legacy” deferred revenue (non-cash revenue)
- Investments in leading-edge Generative AI and LLMs software platform for transportation – also applicable to non-transportation markets
- Assuming low single digit auto production increases (IHS Markit Forecast)

*(a) Target does not equate to guidance but rather is a range of revenue based on a reasonable objective aligned to the company's strategic plans and third-party available information as of the date of this presentation.*

# Bookings to Revenue Cycle Provides Visibility to Future Growth



~ 18 months from booking to product revenue recognition for new programs  
 Program extensions typically one to three months in advance of revenue contribution

	FY21 Ending 5-Year Backlog <sup>(a)</sup>	FY22 Ending 5-Year Backlog <sup>(a)</sup>	FY23 Ending 5-Year Backlog <sup>(a)</sup>
License	\$730M	\$574M	\$746M
Connected	\$497M	\$384M	\$371M
Pro Services	\$110M	\$131M	\$129M
<b>Total Ending 5-Year Backlog</b>	<b>\$1.3B</b>	<b>\$1.1B</b>	<b>\$1.2B</b>

*(a) 5-Year backlog represents the total revenue expected from signed contracts with customers to be reported over the following 5-year period. 5-year backlog, however, may not be indicative of Cerence's actual future revenue*

# Robust and Balanced Backlog Provides High Visibility

Auto License Revenue Visibility <sup>(a,b)</sup>				
	FY24E	FY25T	FY26T	FY27T
In production	~92%	~82%	~70%	~47%
Pending SOP	~5%	~15%	~24%	~26%
New Contracts	~3%	~3%	~6%	~27%

Auto New Connected Revenue Visibility <sup>(a,b)</sup>				
	FY24E	FY25T	FY26T	FY27T
In production	~94%	~86%	~81%	~61%
Pending SOP	~1%	~5%	~11%	~15%
New Contracts	~5%	~9%	~8%	~24%

	FY24E	FY25T <sup>(a)</sup>	FY26T <sup>(a)</sup>	FY27T <sup>(a)</sup>
Revenue	\$355M - \$375M	\$310M - \$330M	\$360M - \$390M	\$400M - \$430M
Expected Backlog Contribution	~\$300M	~\$260M	~\$260M	~\$220M
% Visibility <sup>(b)</sup>	88% - 93%	79% - 84%	67% - 72%	52% - 56%

<sup>(a)</sup> Target does not equate to guidance but rather is a range of revenue based on a reasonable objective aligned to the company's strategic plans and third-party available information as of the date of this presentation.

<sup>(b)</sup> % Visibility includes expected contribution from backlog plus extensions of existing programs. Backlog, however, may not be indicative of Cerence's actual future revenue.

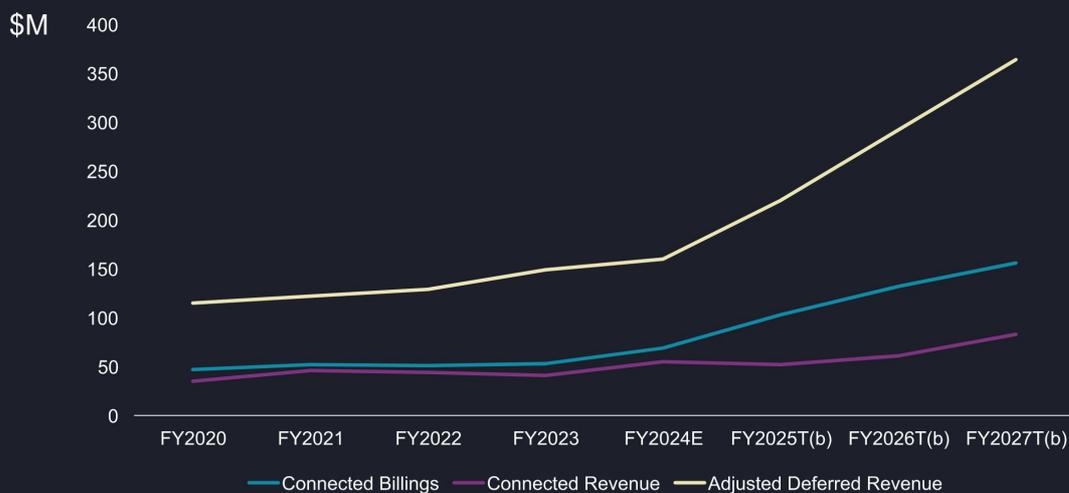
# Significant Repeatable Software Contribution to Revenue



**Repeatable software contribution:** The percentage of repeatable revenues as compared to total GAAP revenue in the year. Repeatable revenues are defined as the sum of License and Connected Services revenues.

*(a) Target does not equate to guidance but rather is a range of revenue based on a reasonable objective aligned to the company's strategic plans and third-party available information as of the date of this presentation.*

# Connected Services Ramp Expected to Yield Significant Growth in Adjusted Deferred Revenue <sup>(a)</sup>



- a) *Adjusted Deferred Revenue: Adjusted deferred revenue is calculated by adding deferred revenue and long-term deferred revenue on the balance sheet less the component associated with the Toyota Legacy contract.*
- b) *Target does not equate to guidance but rather is a reasonable objective based on the company's strategic plans and third-party available information as of the date of this presentation.*

# Multi-Year Targets Expected to Yield Long-Term Growth and Profitability

	FY2023	FY2024 <sup>(b,c)</sup>	FY2025 <sup>(d,e)</sup>	FY2026 <sup>(d,e)</sup>	FY2027 <sup>(d,e)</sup>
	Actual	Guidance	Target	Target	Target
<b>Total Revenue</b>	<b>\$294M</b>	<b>\$355M - \$375M</b>	<b>\$310M - \$330M</b>	<b>\$360M - \$390M</b>	<b>\$400M - \$430M</b>
Year Over Year Growth	(10%)	21% - 27%	(15%) - (10%)	13% - 22%	7% - 15%
<b>Total Revenue (excluding Legacy)</b>	<b>\$261M</b>	<b>\$279M - \$299M</b>	<b>\$310M - \$330M</b>	<b>\$360M - \$390M</b>	<b>\$400M - \$430M</b>
Year Over Year Growth (assuming the midpoint)	(9%)	7% - 15%	7% - 14%	13% - 22%	7% - 15%
GAAP GM %	68%	75% - 76%	70% - 72%	73% - 75%	75% - 77%
Non-GAAP GM % <sup>(a)</sup>	69%	76% - 77%	71% - 73%	74% - 76%	76% - 78%
GAAP OM %	(9%)	12% - 16%	4% - 7%	12% - 14%	16% - 18%
Non-GAAP OM % <sup>(a)</sup>	11%	24% - 27%	18% - 21%	25% - 27%	27% - 29%
GAAP Net Income	(\$56M)	\$20M - \$35M	(\$8M) - \$3M	\$15M - \$27M	\$27M - \$41M
Adjusted EBITDA <sup>(a)</sup>	\$42M	\$94M - \$109M	\$65M - \$76M	\$100M - \$110M	\$120M - \$130M
Adjusted EBITDA Margin % <sup>(a)</sup>	14%	27% - 29%	21% - 23%	27% - 29%	29% - 30%

a) Non-GAAP excludes acquisition-related costs, amortization of acquired intangible assets, restructuring expense, and stock-based compensation.

b) Revenue includes an acceleration of approximately \$42M of non-cash revenue associated with the acceleration of the Toyota "Legacy" deferred revenue

c) For fiscal year 2024 guidance please refer to the appendix for GAAP to Non-GAAP reconciliation.

d) Target does not equate to guidance but rather is a reasonable objective based on the company's strategic plans and third-party available information as of the date of this presentation.

e) Cerence is not providing a reconciliation of certain forward-looking, non-GAAP financial information because Cerence is unable to provide this reconciliation without unreasonable effort due to information regarding the relevant adjustments not being ascertainable or accessible. Such information could be material to future results.

# FY24 Focus

## A Continued Focus on Product Innovation and Operational Excellence

- Deliver advanced Gen AI/LLM software platform to customers
- Maintain path to double-digit revenue growth and strong Adjusted EBITDA margins
- Meet or exceed FY24 guidance
- Report 5-year backlog semi-annually
- Continue to monitor our cost structure and allocate investments to key product initiatives

# Q&A



# Appendix

# License Business Revenue Recognition

Type of Contract	Description	GAAP Revenue Recognition	Cash Receipt
Variable	License applied at production	Quarter car is produced. Based on volume	Quarter following GAAP revenue recognition
Fixed (Pre-Pay)	Bulk inventory purchase (\$ based)	Full value of contract at signing. Volume independent	Standard payment terms for full value (upfront payment)
Fixed (Minimum Commitment)	Commitment to purchase (\$ based) in a specified time period. (1 – 5 years)	Full value of contract at signing. Volume independent	Based on shipment volumes over multiple years

*The fixed contracts only apply to the license business. If a car is also using our connected services, it will follow the normal billing and revenue recognition process regardless of whether a variable or fixed license was applied.*

*The fixed contracts typically provide the customer with a price discount and can include the conversion of a variable contract that is already in our variable backlog.*

# Connected and Professional Services Revenue Recognition

Connected Services	Typical Period	GAAP Revenue Recognition	Cash Receipt
Subscription Term	1 – 5 years	Amortized evenly over subscription period	Billed/collected full amount at start of subscription period (value added to deferred revenue)
Usage Contract <sup>(a),(b)</sup>	1 – 5 years	Recognized at same time of billing based on actual usage	Billed every quarter based on actual usage
Customer Hosted <sup>(c)</sup>	License	Quarter in which license is delivered to customer	Upon delivery

*(a) Approximately 30% of new connected revenue is usage based and is primarily with one customer*

*(b) Usage can be defined by number of active users or number of monthly transactions*

*(c) Customer Hosted is a software license that allows the customer to take possession of the software and enable hosting by the customer or a third-party*

Professional Services	Period	GAAP Revenue Recognition	Cash Receipt
Custom Design Services	Ongoing	Revenue is recognized over time based upon the progress towards completion of the project	Billed/collected on milestone completion

# KPI Measures – Definitions

## Key performance indicators

We believe that providing key performance indicators (“KPIs”), allows investors to gain insight into the way management views the performance of the business. We further believe that providing KPIs allows investors to better understand information used by management to evaluate and measure such performance. KPIs should not be considered superior to, or a substitute for, operating results prepared in accordance with GAAP. In assessing the performance of the business during the three months ended September 30, 2023, our management has reviewed the following KPIs, each of which is described below:

**Percent of worldwide auto production with Cerence technology:** The number of Cerence enabled cars shipped as compared to IHS Markit car production data.

**Change in Adjusted Deferred Revenue:** The year over year change in deferred revenue excluding Toyota “Legacy” revenue. Amounts calculated on a TTM basis. Adjusted deferred revenue is calculated by adding deferred revenue and long-term deferred revenue on the balance sheet less the component associated with the Toyota Legacy contract.

**Repeatable software contribution:** The percentage of repeatable revenues as compared to total GAAP revenue in the quarter on a TTM basis. Repeatable revenues are defined as the sum of License and Connected Services revenues.

**Change in number of Cerence connected cars shipped:** The year over year change in the number of cars shipped with Cerence connected solutions. Amounts are calculated on a TTM basis.

**Adjusted total billings YoY (TTM):** The year over year change in total billings adjusted to exclude Professional Services, prepay billings and prepay consumption.

# Non-GAAP Financial Measures – Definitions

## Discussion of Non-GAAP Financial Measures

We believe that providing the non-GAAP information in addition to the GAAP presentation, allows investors to view the financial results in the way management views the operating results. We further believe that providing this information allows investors to not only better understand our financial performance, but more importantly, to evaluate the efficacy of the methodology and information used by management to evaluate and measure such performance. The non-GAAP information should not be considered superior to, or a substitute for, financial statements prepared in accordance with GAAP.

We utilize a number of different financial measures, both GAAP and non-GAAP, in analyzing and assessing the overall performance of the business, for making operating decisions and for forecasting and planning for future periods. While our management uses these non-GAAP financial measures as a tool to enhance their understanding of certain aspects of our financial performance, our management does not consider these measures to be a substitute for, or superior to, the information provided by GAAP financial statements.

Consistent with this approach, we believe that disclosing non-GAAP financial measures to the readers of our financial statements provides such readers with useful supplemental data that, while not a substitute for GAAP financial statements, allows for greater transparency in the review of our financial and operational performance. In assessing the overall health of the business during the three and nine months ending June 30, 2023 and 2022, our management has either included or excluded the following items in general categories, each of which is described below.

Cerence is not providing a reconciliation of certain forward-looking, non-GAAP financial targets to the GAAP equivalent because Cerence is unable to provide this reconciliation without unreasonable effort due to information regarding the relevant adjustments not being ascertainable or accessible. Such information could be material to future results.

# Non-GAAP Financial Measures – Definitions

## Adjusted EBITDA

Adjusted EBITDA is defined as net income attributable to Cerence Inc. before net income (loss) attributable to income tax (benefit) expense, other income (expense) items, net, depreciation and amortization expense, and excluding acquisition-related costs, amortization of acquired intangible assets, stock-based compensation, and restructuring and other costs, net or impairment charges related to fixed and intangible assets and gains or losses on the sale of long-lived assets, if any. From time to time we may exclude from Adjusted EBITDA the impact of events, gains, losses or other charges (such as significant legal settlements) that affect the period-to-period comparability of our operating performance. Other income (expense) items, net include interest expense, interest income, and other income (expense), net (as stated in our Condensed Consolidated Statement of Operations). Our management and Board of Directors use this financial measure to evaluate our operating performance. It is also a significant performance measure in our annual incentive compensation programs.

### *Restructuring and other costs, net.*

Restructuring and other charges, net include restructuring expenses as well as other charges that are unusual in nature, are the result of unplanned events, and arise outside the ordinary course of our business such as employee severance costs, costs for consolidating duplicate facilities, third-party fees relating to the modification of our convertible debt, release of a pre-acquisition contingency, and separation costs directly attributable to the Cerence business becoming a standalone public company.

### *Amortization of acquired intangible assets.*

We exclude the amortization of acquired intangible assets from non-GAAP expense and income measures. These amounts are inconsistent in amount and frequency and are significantly impacted by the timing and size of acquisitions. Providing a supplemental measure which excludes these charges allows management and investors to evaluate results “as-if” the acquired intangible assets had been developed internally rather than acquired and, therefore, provides a supplemental measure of performance in which our acquired intellectual property is treated in a comparable manner to our internally developed intellectual property. Although we exclude amortization of acquired intangible assets from our non-GAAP expenses, we believe that it is important for investors to understand that such intangible assets contribute to revenue generation. Amortization of intangible assets that relate to past acquisitions will recur in future periods until such intangible assets have been fully amortized. Future acquisitions may result in the amortization of additional intangible assets.

# Non-GAAP Financial Measures – Definitions

## Non-cash expenses.

We provide non-GAAP information relative to the following non-cash expenses: (i) stock-based compensation; and (ii) non-cash interest. These items are further discussed as follow:

- (i) Stock-based compensation. Because of varying valuation methodologies, subjective assumptions and the variety of award types, we exclude stock-based compensation from our operating results. We evaluate performance both with and without these measures because compensation expense related to stock-based compensation is typically non-cash and awards granted are influenced by the Company's stock price and other factors such as volatility that are beyond our control. The expense related to stock-based awards is generally not controllable in the short-term and can vary significantly based on the timing, size and nature of awards granted. As such, we do not include such charges in operating plans. Stock-based compensation will continue in future periods.
- ii) Non-cash interest. We exclude non-cash interest because we believe that excluding this expense provides management, as well as other users of the financial statements, with a valuable perspective on the cash-based performance and health of the business, including the current near-term projected liquidity. Non-cash interest expense will continue in future periods.

## Other expenses.

We exclude certain other expenses that result from unplanned events outside the ordinary course of continuing operations, in order to measure operating performance and current and future liquidity both with and without these expenses. By providing this information, we believe management and the users of the financial statements are better able to understand the financial results of what we consider to be our organic, continuing operations. Included in these expenses are items such as other charges (credits), net, losses from extinguishment of debt, and changes in indemnification assets corresponding with the release of pre-spin liabilities for uncertain tax positions.

## Adjustments to income tax provision.

Adjustments to our GAAP income tax provision to arrive at non-GAAP net income is determined based on our non-GAAP pre-tax income. Additionally, as our non-GAAP profitability is higher based on the non-GAAP adjustments, we adjust the GAAP tax provision to remove valuation allowances and related effects based on the higher level of reported non-GAAP profitability. We also exclude from our non-GAAP tax provision certain discrete tax items as they occur.

# Q4 FY23 Reconciliations of GAAP to Non-GAAP Results

(unaudited - in thousands)	Three Months Ended September 30,		Twelve Months Ended September 30,		(unaudited - in thousands)	Three Months Ended September 30,		Twelve Months Ended September 30,	
	2023	2022	2023	2022		2023	2022	2023	2022
<b>GAAP revenue</b>	\$ 80,764	\$ 58,144	\$ 294,475	\$ 327,891	<b>GAAP net loss</b>	\$ (11,552)	\$ (230,127)	\$ (56,254)	\$ (310,826)
<b>GAAP gross profit</b>	\$ 57,736	\$ 33,761	\$ 199,312	\$ 230,723	Stock-based compensation*	8,965	5,056	40,766	24,076
Stock-based compensation	1,004	382	3,703	3,766	Amortization of intangible assets	661	2,470	6,268	14,500
Amortization of intangible assets	104	105	414	2,984	Restructuring and other costs, net*	842	2,379	11,917	8,965
<b>Non-GAAP gross profit</b>	\$ 58,844	\$ 34,248	\$ 203,429	\$ 237,473	Loss on debt extinguishment	-	-	-	-
<b>GAAP gross margin</b>	71.5%	58.1%	67.7%	70.4%	Goodwill impairment	-	213,720	-	213,720
<b>Non-GAAP gross margin</b>	72.9%	58.9%	69.1%	72.4%	Non-cash interest expense	1,464	-	1,359	2,914
<b>GAAP operating income (loss)</b>	\$ 3,896	\$ (229,334)	\$ (27,199)	\$ (184,345)	Indemnification asset release	-	-	-	-
Stock-based compensation*	8,965	5,056	40,766	24,076	Other	500	-	(344)	-
Amortization of intangible assets	661	2,470	6,268	14,500	Adjustments to income tax expense	2,870	(362)	7,976	93,405
Restructuring and other costs, net*	842	2,379	11,917	8,965	<b>Non-GAAP net income (loss)</b>	\$ 3,750	\$ (5,505)	\$ 14,576	\$ 50,423
Goodwill impairment	-	213,720	-	213,720	<b>Adjusted EPS:</b>				
<b>Non-GAAP operating income (loss)</b>	\$ 14,364	\$ (5,709)	\$ 31,752	\$ 76,916	<b>GAAP Numerator:</b>				
<b>GAAP operating margin</b>	4.8%	-394.4%	-9.2%	-56.2%	Net loss attributed to common shareholders - basic and diluted	\$ (11,552)	\$ (230,127)	\$ (56,254)	\$ (310,826)
<b>Non-GAAP operating margin</b>	17.8%	-9.8%	10.8%	23.5%	<b>Non-GAAP Numerator:</b>				
<b>GAAP net loss</b>	\$ (11,552)	\$ (230,127)	\$ (56,254)	\$ (310,826)	Net income (loss) attributed to common shareholders	\$ 3,750	\$ (5,505)	\$ 14,576	\$ 50,423
Stock-based compensation*	8,965	5,056	40,766	24,076	Interest on the Notes, net of tax	-	-	-	4,068
Amortization of intangible assets	661	2,470	6,268	14,500	Net income (loss) attributed to common shareholders - diluted	\$ 3,750	\$ (5,505)	\$ 14,576	\$ 54,491
Restructuring and other costs, net*	842	2,379	11,917	8,965	<b>GAAP Denominator:</b>				
Goodwill impairment	-	213,720	-	213,720	Weighted-average common shares outstanding - basic and diluted	40,357	39,407	40,215	39,187
Depreciation	2,226	2,616	9,770	9,439	<b>Non-GAAP Denominator:</b>				
Total other (expense) income, net	(3,550)	(3,456)	(9,190)	(14,406)	Weighted-average common shares outstanding - basic	40,357	39,407	40,215	39,187
Provision for (benefit from) income taxes	11,898	(2,663)	19,865	112,075	Adjustment for diluted shares	1,101	-	423	4,912
<b>Adjusted EBITDA</b>	\$ 16,590	\$ (3,093)	\$ 41,522	\$ 86,355	Weighted-average common shares outstanding - diluted	41,458	39,407	40,638	44,099
<b>GAAP net loss margin</b>	-13.9%	-395.8%	-19.1%	-94.8%	<b>GAAP net loss per share - diluted</b>	\$ (0.29)	\$ (5.84)	\$ (1.40)	\$ (7.93)
<b>Adjusted EBITDA margin</b>	20.5%	-5.3%	14.1%	26.3%	<b>Non-GAAP net income (loss) per share - diluted</b>	\$ 0.09	\$ (0.14)	\$ 0.36	\$ 1.24
* - \$4.0 million in stock-based compensation is included in Restructuring and other costs, net during Q1'22.					<b>GAAP net cash provided by (used in) operating activities</b>	\$ 11,258	\$ (4,953)	\$ 7,498	\$ (2,138)
Free cash flow is net cash provided by operating activities determined in accordance with GAAP less capital expenditures.					Capital expenditures	(1,527)	(3,028)	(5,124)	(17,446)
Free cash flow is not a measure of cash available for discretionary expenditures.					<b>Free Cash Flow</b>	\$ 9,731	\$ (7,981)	\$ 2,374	\$ (19,584)
					* - \$4.0 million in stock-based compensation is included in Restructuring and other costs, net in Q1'22.				

# Reconciliations of GAAP Financial Measures to non-GAAP Financial Measures

(unaudited - in thousands)

	Q4FY23	Q3FY23	Q2FY23	Q1FY23
<b>GAAP revenues</b>	\$ 80,764	\$ 61,660	\$ 68,393	\$ 83,658
Less: Professional services revenue	18,491	17,240	18,667	19,847
<b>Non-GAAP Repeatable revenues</b>	\$ 62,273	\$ 44,420	\$ 49,726	\$ 63,811
<b>GAAP revenues TTM</b>	\$ 294,475			
Less: Professional services revenue TTM	74,245			
<b>Non-GAAP Repeatable revenues TTM</b>	\$ 220,230			
Repeatable software contribution	75%			

# Q4 FY23 and Full Year FY23 Reconciliations of GAAP to non-GAAP Guidance

(unaudited - in thousands)

	Q1 2024		FY2024	
	Low	High	Low	High
<b>GAAP revenue</b>	<b>\$ 128,000</b>	<b>\$ 132,000</b>	<b>\$ 355,000</b>	<b>\$ 375,000</b>
<b>GAAP gross profit</b>	<b>\$ 103,000</b>	<b>\$ 107,000</b>	<b>\$ 265,000</b>	<b>\$ 285,000</b>
Stock-based compensation	700	700	3,100	3,100
Amortization of intangible assets	100	100	100	100
<b>Non-GAAP gross profit</b>	<b>\$ 103,800</b>	<b>\$ 107,800</b>	<b>\$ 268,200</b>	<b>\$ 288,200</b>
<b>GAAP gross margin</b>	<b>80%</b>	<b>81%</b>	<b>75%</b>	<b>76%</b>
<b>Non-GAAP gross margin</b>	<b>81%</b>	<b>82%</b>	<b>76%</b>	<b>77%</b>
<b>GAAP operating income</b>	<b>\$ 46,500</b>	<b>\$ 50,500</b>	<b>\$ 43,300</b>	<b>\$ 58,300</b>
Stock-based compensation	8,800	8,800	38,900	38,900
Amortization of intangible assets	700	700	2,300	2,300
Restructuring and other costs, net	200	200	2,400	2,400
<b>Non-GAAP operating income</b>	<b>\$ 56,200</b>	<b>\$ 60,200</b>	<b>\$ 86,900</b>	<b>\$ 101,900</b>
<b>GAAP operating margin</b>	<b>36%</b>	<b>38%</b>	<b>12%</b>	<b>16%</b>
<b>Non-GAAP operating margin</b>	<b>44%</b>	<b>46%</b>	<b>24%</b>	<b>27%</b>
<b>GAAP net income</b>	<b>\$ 18,900</b>	<b>\$ 22,900</b>	<b>\$ 20,200</b>	<b>\$ 35,200</b>
Stock-based compensation	8,800	8,800	38,900	38,900
Amortization of intangible assets	700	700	2,300	2,300
Restructuring and other costs, net	200	200	2,400	2,400
Depreciation	1,800	1,800	7,500	7,500
Total other income (expense), net	(1,800)	(1,800)	(7,100)	(7,100)
Provision for income taxes	25,800	25,800	16,000	16,000
<b>Adjusted EBITDA</b>	<b>\$ 58,000</b>	<b>\$ 62,000</b>	<b>\$ 94,400</b>	<b>\$ 109,400</b>
<b>GAAP net income margin</b>	<b>15%</b>	<b>17%</b>	<b>6%</b>	<b>9%</b>
<b>Adjusted EBITDA margin</b>	<b>45%</b>	<b>47%</b>	<b>27%</b>	<b>29%</b>

# Q4 FY23 and FY23 Reconciliations of GAAP to Non-GAAP Guidance

(unaudited - in thousands)

	Q1 2024		FY2024	
	Low	High	Low	High
<b>GAAP net income</b>	<b>\$ 18,900</b>	<b>\$ 22,900</b>	<b>\$ 20,200</b>	<b>\$ 35,200</b>
Stock-based compensation	8,800	8,800	38,900	38,900
Amortization of intangible assets	700	700	2,300	2,300
Restructuring and other costs, net	200	200	2,400	2,400
Non-cash interest expense	1,500	1,500	6,000	6,000
Other	-	-	(100)	(100)
Income tax impact of Non-GAAP adjustments	10,000	10,000	(10,200)	(10,200)
<b>Non-GAAP net income</b>	<b>\$ 40,100</b>	<b>\$ 44,100</b>	<b>\$ 59,500</b>	<b>\$ 74,500</b>
<b>Adjusted EPS:</b>				
<b>GAAP Numerator:</b>				
Net income attributed to common shareholders	\$ 18,900	\$ 22,900	\$ 20,200	\$ 35,200
Interest on the Notes, net of tax	700	700	-	2,800
Net income attributed to common shareholders - diluted	<b>\$ 19,600</b>	<b>\$ 23,600</b>	<b>\$ 20,200</b>	<b>\$ 38,000</b>
<b>Non-GAAP Numerator:</b>				
Net income attributed to common shareholders	\$ 40,100	\$ 44,100	\$ 59,500	\$ 74,500
Interest on the Notes, net of tax	1,100	1,100	4,500	4,500
Net income attributed to common shareholders - diluted	<b>\$ 41,200</b>	<b>\$ 45,200</b>	<b>\$ 64,000</b>	<b>\$ 79,000</b>
<b>GAAP Denominator:</b>				
Weighted-average common shares outstanding - basic and diluted	41,300	41,300	41,800	41,800
Adjustment for diluted shares	5,700	5,700	500	5,600
Weighted-average common shares outstanding - diluted	<b>47,000</b>	<b>47,000</b>	<b>42,300</b>	<b>47,400</b>
<b>Non-GAAP Denominator:</b>				
Weighted-average common shares outstanding - basic and diluted	41,300	41,300	41,800	41,800
Adjustment for diluted shares	8,000	8,000	8,000	8,000
Weighted-average common shares outstanding - diluted	<b>49,300</b>	<b>49,300</b>	<b>49,800</b>	<b>49,800</b>
<b>GAAP net income per share - diluted</b>	<b>\$ 0.42</b>	<b>\$ 0.50</b>	<b>\$ 0.48</b>	<b>\$ 0.80</b>
<b>Non-GAAP net income per share - diluted</b>	<b>\$ 0.84</b>	<b>\$ 0.92</b>	<b>\$ 1.29</b>	<b>\$ 1.59</b>